

**NOTICE OF METHOD OF SUBMISSION  
WRITTEN COMPLAINT OF THE CONSUMER**

Pursuant to Article 10 of the Consumer Protection Act (Official Gazette No. 19/2022), I inform consumers that they can express dissatisfaction with the service provided in one of the following ways:

- By submitting a written complaint in person
- By mail to the address of the headquarters:  
Permanent court interpreter  
Tihana Gržetić Beljan  
Juraši 3, 51 216 Viškovo
- By e-mail to the e-mail address: [tihana.grzetic@gmail.com](mailto:tihana.grzetic@gmail.com)

The service provider undertakes to confirm receipt of the consumer's complaint in writing without delay.

The service provider undertakes to submit a written response to the complaint no later than 15 days from the date of receipt of the complaint in accordance with this Notice, clearly stating whether it accepts the validity of the consumer's complaint.

For this purpose, please indicate your name, surname and address in the complaint that you hand in personally or deliver by mail.